

Equipment Sale Policies

Sydney Ross, Authorized Skates U.S. Dealer

Ross Skate Academy LLC

Phone: (801) 628-4675 | Email: rossskateacademy@gmail.com | rossskateacademy.com

Fees:

- Equipment fees vary
- Shipping fees vary
- Initial boot fitting is free for every new boot purchased from RSA
- Mounting for blade purchased from RSA - \$25
- Subsequent Boot Fitting Consultation - \$20
- Free initial consultation for those looking to purchase equipment from RSA

Return Policy:

- Equipment can be returned within one week of delivery and must be in the same, unaltered, unused condition. For skates and blades, no returns will be accepted after sharpening, mounting, fitting, heat molding, etc.
- Cost: shipping and handling fee.
- To return equipment, you must notify Sydney Ross in writing of the return within one week of the delivery of the item.

Payment Policy:

- The payment method options are: Venmo (@SydneyRoss875), personal check, or cash. If you pay via personal check, please make checks out to Ross Skate Academy LLC.
- Full payment is due upon receipt of invoice. Fitted equipment will not be delivered until payment is received.
- If there are outstanding or late payments, a 20% upcharge will be added to the payment.

Equipment Recommendations:

- Sydney Ross will give her best recommendation for fitting, sizing, equipment, etc. based on her expertise as a USFS certified coach and Authorized Skates U.S. Dealer. These recommendations are just that, recommendations. Ross Skate Academy LLC is not responsible for equipment variance.
- Ross Skate Academy, LLC is not responsible for the client's equipment choices and preferences (including sizing, fitting, etc.), nor is RSA responsible for delayed shipping, backordered items, etc.

Skater Responsibilities:

- Come to all consultations with current boots, blades, skate socks, in-boot equipment, and guards. \
- Communicate all equipment concerns.
- Be willing to try on different boots and have your feet measured.
- Be open and willing to try different things. Boot fitting is specific to the skater and can vary for all skaters.

Parent Responsibilities:

- Arrive for consultation with all skating equipment.
- Communicate budget, equipment concerns, and any other information.
- Pay all outstanding bills in a timely manner to ensure the quickest receipt of the equipment.

Coach Responsibilities:

- Offer suggestions and recommendations based on Skate U.S. training and experience.
- Provide the client with the equipment of their choice as quickly as possible.
- Communicate pricing, recommendations, suggestions, and helpful information accurately and whenever applicable.

*Fees are subject to change. By scheduling a lesson or signing up for a class you agree to the policies contained in this document as well as the policies found on rossskateacademy.com.