

Equipment Sale Policies

Sydney Ross, Authorized Skates U.S. Dealer

Ross Skate Academy LLC

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Fees:

- Equipment fees vary
- Shipping fees vary
- Initial boot fitting is included with a new boot purchased from RSA
- Mounting for blade purchased from RSA - \$25
- Subsequent Boot Fitting Consultation - \$40
- \$20 initial consultation for those looking to purchase equipment from RSA.*

Equipment orders are placed on the 1st and 15th of each month.

Return Policy:

- Equipment can be returned within one week of delivery and must be in the same, unaltered, unused condition. For skates and blades, no returns will be accepted after sharpening, mounting, fitting, heat molding, etc.
- Cost: shipping and handling fee.
- To return equipment, you must notify Sydney Ross in writing of the return within one week of the delivery of the item.

Payment Policy:

- The payment method options are: Venmo (@SydneyRoss875), personal check, or cash.
- Full payment is due within one week from receipt of invoice. Fitted equipment will not be delivered until payment is received.
- If there are outstanding or late payments, a 20% upcharge will be added to the payment.
- Skates purchased from RSA come with included mounting and fitting services.

Equipment Recommendations:

- Sydney Ross will give her best recommendation for fitting, sizing, equipment, etc. based on her expertise as a USFS certified coach, Authorized Aura Skates Dealer, and Authorized Skates U.S. Dealer. These recommendations are just that, recommendations. Ross Skate Academy LLC is not responsible for equipment variance.
- Ross Skate Academy, LLC is not responsible for the client's equipment choices and preferences (including sizing, fitting, etc.), nor is RSA responsible for delayed shipping, backordered items, etc.

Consultations:

- Please come to all consultations with current boots, blades, skate socks, in-boot equipment, and guards.
- Communicate all equipment concerns.
- Be willing to try on different boots and have your feet measured.
- Be open and willing to try different things. Boot fitting is specific to the skater and can vary for all skaters.
- Communicate budget.
- Pay all outstanding bills in a timely manner to ensure the quickest receipt of the equipment.

*If a boot is then purchased new from Ross Skate Academy, LLC then the \$20 consultation fee will be credited to the purchase of the new boot.

**By purchasing equipment or scheduling a fitting or consultation, agree to the policies contained in this document and on rossskateacademy.com